

## Influence of mobile in family communication: The case of tier 2 city

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### Abstract

In Chennai city, the mobile phone usage has social, economic and cultural effects. This research paper analyses the influence of mobile phones among the family people used for the communication. Study is undertaken in a part of North Chennai. This study is conducted among various age groups of people and each group have a varying impact on mobile phones. It contributes to expand a strong relationship among family people and also has a diverse effect. This paper ends with valuable comments on future study of mobile phones in family communication.

**Keywords:** mobile phones, family communication

### Introduction

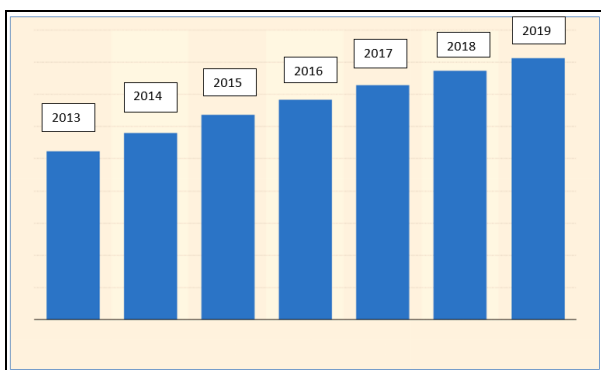
The paper examines how the mobile phones influences lives of tier 2 city people in Chennai city. It studies the wellbeing of the people and how the families use their mobiles for various communications [1]. There are many research studies involved in family law but there are meagre researches involved in how mobile phones influence the family relationships. The semi-structured examination was done to 50 families in North Chennai. The examination encompasses advantage, disadvantage, and security issues of mobile phones. It is carried on various age groups and we could find significant differences among different age categories of people.

Mobile devices are a part of Information and Communication Technology (ICT). It has vast growth over past ten years. It becomes a part and parcel in almost each and individual family [3].

### Impact among various groups of people

The impact of mobile devices in family law arises during important period of research. The survey is taken among 50 families among different group of people. The influence among various categories of people is as follows:

The following figure below shows the mobile users for the past 7 years. The use of handheld devices keeps on increasing as we could see from the statistics given below.



**Fig 1:** Mobile users in Chennai 2013 to 2019 (Ref: Statista.com) [2]

### Teen ages

Parents find a great boon to communicate among teenagers. They felt very safe to have their hand held devices. Girls mostly can use in the case of emergency situations. Parents mostly communicate with their children instead of sending messages. This may be due to many reasons, as they and the child feel happy after hearing their voices. Second reason many parents find difficult in texting messages.

### 20 - 30

Girls in most of the family are far away apart from their parents after their marriage. Skype video calls, whatsapp video calls and chat keep them engaged and communicated throughout. Very happy to see most of the old age people run their lives by seeing and hearing from their children through video and phone calls. Boys are mostly separated from their parents for work. Most go abroad and even if the children are there with the parents, they find difficult to communicate in person due to work nature (night shifts). Telephonic communications help them to communicate immediately as and when they feel to talk.

### 30 -60

These kinds of people maximum use their mobile only for talking with their family members or office persons. They are not much addicted to social network sites, as they are busy in earning for their family. Mini entrepreneurs solely depend on the mobile phones for their business development. Most online sellers are found to be in the age of 30 – 50. House wives also become an entrepreneur with the help of this magical device.

### Above 60

It is surprising to see that teen ages and senior people are the active persons in social media. As we all know they don't have much commitment during these two stages. In the first stage they are in the initial stage to start up with their commitment and in later stage they would have finished their commitments. Hence they find plenty of time in participating in social media.

### **Special APP for girls**

More than all, our mobile phones is a safety tool to many of the young girls today. KAVALAN APP is the best example. Apart from parents seeking the safety measure, it's also a mobile which acts as a toolkit for their children.

### **Increase in Domestic violence**

Apart from many advantages of mobile phones over family communication, there is also a quadrant of negative part over the usage of mobiles. Increase in domestic violence pave way to many divorces. Wrong usage of social media among both the genders creates a problem and many divorce cases are reported for the past 4 years. Mobile also paves the way for this issue.

### **Conclusion**

This paper shows the significant aspects of mobile phones among family communication. Mobile phones are used in bonding the relationships and to overcome the family people in depressed situations. It is useful for most of the micro-entrepreneurs. It is a vital tool for the safety and security measures of girls of all age. Mobile acts as a problem solver as many problems which are difficult to speak directly is solved using telephonic conversations. Feelings are conveyed more freely and openly. There are drawbacks where the issues could be overcome with the help of scientific knowledge which helps in optimizing the use of Information and Communication Technology.

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